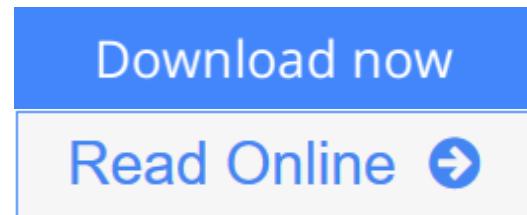# El Impulsor de la Memoria/ The Memory Jogger II (Spanish Edition)

By Michael Brassard, Diane Ritter

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Find the tool you need to improve your organization?s performance quickly and easily in The Memory Jogger? II pocket guide. Designed for use on the job, this book presents the quality improvement tools and management and planning tools. This Pocket Guide uses graphics and easy-to-understand text to describe what the tools are, why they?re used, and how to use them. Tools are explained using real-life examples from all types of organizations with problems similar to yours, making them easy for everyone to understand and apply. The Memory Jogger? II contains all the tools found in our original Memory Jogger?, plus ten more advanced tools, a problem solving/process improvement model, and guidelines for working on teams. This jogger is available in seven languages, and can be customized for your organizations needs. Features: - 22 Different Tools Activity Network Diagram Affinity Diagram Brainstorming Cause & Effect (Fishbone) Check Sheets Control Charts Data Points Flowchart Force Field Analysis Histograms Interrelationship Digraph (ID) Matrix Diagram Multivoting Pareto Chart Prioritization Matrices Problem Solving Model Process Capability Radar Chart Run Chart Scatter Diagram Team Guidelines Tree Diagram Process Decision Program Chart Nominal Group Technique (NGT) - Expert tips - Storyboarding case study of 7-step model - Team guidelines - Tool selector chart, etc.

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