



# Crucial Conversations Skills

By Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler

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*"Brilliant strategies for those difficult discussions at home and in the workplace."*  
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*"This book is the real deal.... Read it, underline it, learn from it. It's a gem."* -- Mike Murray, VP Human Resources and Administration (retired), Microsoft

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## **Crucial Conversations Skills By Kerry Patterson, Joseph Grenny, Ron McMillan, Al Switzler Bibliography**

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